



Frequently Asked Questions

Pipestone Management Website Weaned Pig Notifications

General Information

What are Wean Pig Text and Email Notifications?

Wean Pig Text and Email Notifications are new features that allow you to receive updates or changes to the wean pig delivery schedule directly on your mobile phone and email.

How will this feature benefit me?

This feature ensures that you stay informed about wean pig deliveries in real-time, allowing you to manage your schedule more efficiently and respond quickly to any changes.

How do I start receiving text and email notifications?

If you are listed as a weaned pig contact or account contact, you are automatically enrolled in the notification system. You will receive a welcome text and/or email message. Email notifications will be sent to the email address and/or phone number we have on file for you.

How can I view the full delivery schedule?

Wean Pig Delivery schedules will continue to be available on pipestone.com in the Pipestone Management section.

How often will I receive notifications?

You will receive a notification every Monday at 8 a.m., four, three, two and one week prior to the delivery date.

Enrollment and Preferences

What if I didn't receive the initial welcome text message?

If you did not receive the initial text message, please contact Kyle Caskey (kyle.caskey@pipestone.com or 507.215.4862) or Nikki Johnson (nikki.johnson@pipestone.com or 507.227.2936) to ensure your mobile number is correctly registered in our system.

Can I opt-out of receiving text and email notifications?

Yes, you can opt-out at any time by replying "STOP" to any of the text messages you receive or by following the

unsubscribe link in the email notifications. If you wish to re-enroll later, contact Kyle Caskey (kyle.caskey@pipestone.com or 507.215.4862) or Nikki Johnson (nikki.johnson@pipestone.com or 507.227.2936).

How can I change my contact receiving notifications?

To change the contact receiving notifications, please contact Kyle Caskey (kyle.caskey@pipestone.com or 507.215.4862) or Nikki Johnson (nikki.johnson@pipestone.com or 507.227.2936).

Delivery and Notifications

What kind of updates will I receive via text and email?

You will receive notifications about any changes to your delivery schedule via text messages and/or emails.

Will I be charged for these text messages?

Standard text messaging rates may apply depending on your mobile carrier and plan. Please check with your mobile service provider for details.

What happens if I do not confirm the load?

We kindly ask that you confirm each load via the prompts in the text message or by responding to the email notification. Please ensure you respond accordingly to acknowledge when you receive this message

What if I need to change my load date or details regarding the load?

Failing to confirm the notification message does not mean you won't receive pigs. If you need to adjust your delivery schedule, please contact your barn manager directly.

Technical Issues and Support

Who can I contact for further assistance?

For any additional questions or support, please reach out to Kyle Caskey (kyle.caskey@pipestone.com or 507.215.4862) or Nikki Johnson (nikki.johnson@pipestone.com or 507.227.2936).