

The Pipestone Payment Portal is a secure online platform where you can view invoices, track shipments, review payments, and pay your Pipestone invoices online.

How do I access it?

Log in at pipestone.com and click Customer Payment Portal.

How do I add my accounts?

You will need:

- Your account number
- Your billing postal code
- A recent invoice number

Click Add Account, enter your information, and your account will appear on your dashboard.

Repeat to add additional accounts.

Which Accounts are included?

Veterinary Services
Business Services
Nutrition
Feed Partners

Not included:

Sow farm management accounts (wean pigs, management invoices) and Feed mill management accounts are not included in the Pipestone Payment Portal, but automatic ACH withdrawals will continue to be available.

Is my payment information secure?

Yes. All transactions are protected using secure encryption.

What can I do in the portal?

- Account & Invoice Detail
 - Recent Activity & Balance — view balance, aging, open invoices
 - Unpaid Invoices — invoices requiring payment
 - Paid Invoices — invoices already completed
 - Shipments — view animal health product shipments and tracking numbers
- Payments & Credits
 - Pay Invoices Now — make online payments
 - Payments Received — view all payments applied
 - Prepayments — view prepayments on your account
 - Credits Issued — review credits

How do I make an online payment?

1. Select the account from the dropdown
2. Click Pay Invoices Now
3. Select invoice(s)
4. Enter payment amounts
5. Choose payment method:
 - a. Credit Card
 - b. Bank Account (ACH)
6. Submit your payment securely

Can I make payments for multiple accounts at once?

No.

Payments must be made one account at a time. First select the account from the dropdown, then click Pay Invoices Now.

Who do I contact for help?

Contact 507-825-4211